



HOPE CONNECTIONS: PRIVACY POLICY

This policy was last updated on 2nd May 2023

At Hope Connections, we are committed to protecting your privacy and ensuring that any personal information you provide to us is kept confidential and secure. This Privacy Policy outlines how we collect, use, and disclose information when you use our website, <https://www.rccghopeconnections.org> (the "Website").

By accessing or using our website, you agree to the terms of this Privacy Policy. If you do not agree with these terms, please do not use our website.

1. COLLECTION OF PERSONAL INFORMATION

We may collect personal information about you, such as your name, email address, phone number, and other contact information, when you submit a contact form, sign up for our newsletter, donate, or request more information about our programs or events. We may also collect information about your computer or device, such as your IP address and browser type, through the use of cookies and other tracking technologies.

2. USE OF PERSONAL INFORMATION

We may use your personal information to:

- Respond to your inquiries and requests.
- Provide you with information about our programs, services, and events.
- Process and acknowledge your donations.
- Send you newsletters and other communications.
- Improve our website and services.
- Comply with applicable laws and regulations.

3. DISCLOSURE OF PERSONAL INFORMATION

We may share your personal information with third-party service providers who perform services on our behalf, such as payment processors and email marketing providers. We may also disclose your personal information if required to do so by law or if we believe that such action is necessary to (a) comply with applicable laws and regulations, (b) protect and defend our rights or property, (c) prevent fraud, or (d) protect the personal safety of users of our website or the public.

4. DATA RETENTION

We will retain your personal information for as long as necessary to fulfil the purposes for which it was collected, unless a longer retention period is required or permitted by law.

5. SECURITY

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no data transmission over the internet or electronic storage system can be guaranteed to be 100% secure. Therefore, we cannot guarantee the absolute security of your personal information.

6. THIRD-PARTY LINKS

Our website may contain links to third-party websites that are not under our control. We are not responsible for the privacy practices or the content of these third-party websites. We encourage you to review the privacy policies of these websites.

7. CHILDREN'S PRIVACY

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under the age of 13. If you are a parent or guardian and believe that we may have collected personal information from your child, please contact us at the email address provided below.

8. USE OF MEDIA: PHOTOGRAPHS & VIDEOS

At Hope Connections, we may use photography and videography during our events for the purpose of advertisement and promotion of future events on our website and social media channels. By attending our events, you acknowledge and consent to the use of your likeness and image captured in photographs and videos for these promotional purposes. We will not use any identifying information without your explicit consent. If you do not wish to be photographed or recorded, please let the event staff know. We will make every effort to honour your request. If you have any concerns or questions regarding the use of photography and videography at our events, please contact us at the email address provided in our Privacy Policy.

9. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. The revised policy will be posted on our website with the date of the last revision. We encourage you to review this Privacy Policy periodically.

10. CONTACT US

If you have any questions or concerns about this Privacy Policy, please contact us at church@rccghopeconnections.org or by writing to us at:

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